

INCLEMENT WEATHER POLICY DELIVERY OF EPS WAFFLE PODS

This policy relates to the procedure Foamex will action for the Delivery of EPS Waffle Pods (StyroPods) to building sites during situations of inclement weather conditions.

Foamex will reserve the right to cancel delivery of Waffle Pods (StyroPods) during situations of inclement weather conditions with particular emphasis during forecast and/or existing strong wind weather conditions. As you will appreciate the delivery of lightweight EPS pods onto a construction/building site for the construction of concrete slabs needs to consider the significant effect weather elements and in particular strong winds can have on this product even after being tied down. Whilst Foamex has a robust and effective tie-down procedure severe wind conditions and/or product being on sites for several days can negate the effectiveness of tie-downs resulting in EPS pods being blown away. This subsequently causes both a significant environmental/safety impact and a costly and time-consuming clean-up process.

Foamex takes a leading role in our business to minimise our Environmental impact. The actions outlined in this document are essential to align with our Environmental responsibilities and ensure compliance.

With this in mind, the following procedures have been put in place to ensure conformance to both the Safety of our drivers and our Environmental responsibilities.

1 Safety Analysis for Delivery of Pods

- a. Foamex will assess the following day or current day's weather conditions using Willy Weather with particular emphasis on wind conditions. This task will be performed by Logistics Managers at respective sites in consultation with Group Office Manager and Operations Managers.
- b. If weather conditions are forecast to be windy ie greater than 30km/hr a notification email will be sent out to all customers indicating that we may be required to activate our Inclement Weather Policy on respective day which may result in their delivery being cancelled.
- c. If a driver is on the road when suddenly strong winds come about making it unsafe to drive ie increase likelihood of truck-trailer tip over they must stop and notify Logistics Manager immediately. Once Logistics Manager is notified notification will be provided to customer that their scheduled delivery will not be made as a result of strong wind conditions deeming it unsafe for our drivers. Logistics Manager is to then provide instructions to driver to allow for their safe return to despatch yard.

2 Cancellation decision on Scheduled Deliveries

- a. If a decision is made to cancel a delivery the Customer/Site, contact will be notified by a Foamex staff member. Please also note Cancellation notification to customer for next day delivery will in most cases be provided on the day before for early AM/AM deliveries.
- b. Customer is responsible to advise Foamex what reschedule date is required and /or if request for delivery next day is required.
- c. Please note If customer contact is not available (due to early am delivery schedule or any other reason), Logistics Manager will make cancellation decision and advise Foamex Operations Manager and Group Office Manager accordingly. A notification email will be sent to customer advising on this cancellation of delivery per our Inclement weather policy.

3 Customer Non-Acceptance of Cancellation

- a. If customer demands they require product to be delivered during inclement weather conditions and assuming our driver deems it safe to drive in such conditions customer will be charged accordingly for any clean-up and/or cost associated for any product blow away situations should this occur.
- b. Foamex will ensure there is a means of validating request from customer for product to be delivered during inclement weather conditions. Foamex delivery personnel will take photos of site before, during and after the unloading of EPS pods.

4 Commencement of Policy

- a. This Policy will commence on and from August 2023. It replaces all other Inclement Weather policies.

5 Application of the Policy

- a. This Policy applies to all customers and employees of Foamex.

6 Variations

- a. Foamex reserves the right to vary, replace, or terminate this Policy from time to time.

Foamex looks forward to continuing our on-going supply and customer service to you and whilst we understand this policy may cause some disruption to your building/construction schedule we are hoping you can understand our stance on meeting our obligations to ensure both conformance to our Environmental responsibilities and the Safety of our drivers.

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